

McHenry County Council of Governments				
Waste Hauler Survey				
Updated March 2010				
		Fox River Grove	Huntley	Johnsburg
Does your Municipality contract for waste hauler services?		YES	YES	YES
If Yes, which company provides such services:		Waste Management	Marengo Disposal Company	Waste Management
To whom does the waste hauler provide services?		Residential	Residential	Residential
How much does the waste hauler charge for services?		\$18.13 per month or \$2.30 for stickers/tags	\$17.31 per month or \$14.60 for seniors. Rate is based on a graduated increase each year for the tem of the seven year contract.	\$14.03 per month
Commercial Rates		N/A	\$950 for a village of Huntley commercial waste hauler license, is charged to MDC	N/A
How would you rate your level of satisfaction with the waste hauler?		Very satisfied with services	Satisfied with services	Very satisfied with services
Waste Removal Services				
How often does the waste pick up garbage?		1 x per week	1 x per week	1 x per week
What kind of program does the waste hauler operate?		Unlimited number of refuse cans and bags at each pick-up	Customers use a cart supplied by the waste hauler for each pick up.	Unlimited number of refuse cans and bags at each pick-up

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If the waste hauler provides cart(s) to customers, what is the size and how many do they supply?		96, 64 or 35 gallon toter's available	1 - 95 gallon	1 -90 gallon tote as an option
Is there a fee to rent the cart(s)		\$2.50 per month	No fee	\$2.50 per month
Is there a replacement fee?		N/A	Unknown	N/A
Recycling				
What kind of materials are collected in the recycling service?		Paper, Plastic, Metal & Glass	Paper, Plastic, Metal & Glass	Paper, Plastic, Metal & Glass
How often is recycling picked up by the waste hauler?		4 x per month	4 x per month	4 x per month
Are recycling bins provided to customers?		Yes	Yes	Yes
If yes, is there a fee for the bins?		No fee	1 - 65 gallon bin, no fee	Regular recycling box at no charge, toter is \$3.00 per month
Replacement Fee		No fee	No fee	N/A
Yard waste				

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		Fox River Grove	Huntley	Johnsburg
Do customers need to purchase a tag or sticker for yard waste removal?		Yes	No	N/A
In what months will the waste hauler remove yard waste?		April - November	April 1 - Mid December	
Leaf Removal				
Who removes leaves in the municipalities?		Waste Hauler	Waste Hauler	N/A
How are they removed?		Brown Kraft bags/stickers have to be purchased by customer	Brown Kraft bags have to be purchased by customer or leaves may be placed in properly marked garbage cans	
When is leaf removal conducted?		April - November	April 1 - Mid December	
White goods removal(refrigerators, stoves, washing machines etc..)				
Is there a fee?		Yes, \$40	Yes, \$45 per item	Yes

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How do customers arrange for white goods removal?		Care Environmental Field Services to schedule pick up	Contact MDC directly	Customer contacts a company on their own
Special Waste Removal Events				
Does the waste hauler provide special pick-ups (for example spring or fall for a larger quantity of items such as small furniture, etc...)		Yes, 3rd week in May - Called Spring Clean up. Things weighing less than 50 lbs. Nothing flammable or toxic.	No	No
Bulk Items			MDC picks up 1 bulk item per week . A fee of \$10 will be charged for additional items.	

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Waste Hauler Survey			
Updated March 2010			
	Lake in the Hills	Lakewood	Marengo
Does your Municipality contract for waste hauler services?	Yes	Yes	Yes
If Yes, which company provides such services:	Allied Waste	Marengo Disposal Company	Marengo Disposal Company
To whom does the waste hauler provide services?	Residential & Commercial	Residential	Residential & Commercial
How much does the waste hauler charge for services?	\$15.09 per month	\$15.20 per month for a 95 gallon tote, or \$14.90 per month for a 65 gallon tote	\$19.33 per month or \$2.63 per tag/sticker
Commercial Rates			
How would you rate your level of satisfaction with the waste hauler?	Satisfied with services	Very Satisfied with services	
Waste Removal Services			
How often does the waste pick up garbage?	1 x per week	1 x per week	1 x per week
What kind of program does the waste hauler operate?	Unlimited number of refuse cans and bags at each pick-up	Customers use the cart supplied by the waste hauler for each pick-up	Refuse cans/bags must have a sticker or customers use a cart supplied by the waste hauler

McHenry County Council of Governments Waste Hauler Survey			
Updated March 2010			
	Lake in the Hills	Lakewood	Marengo
If the waste hauler provides cart(s) to customers, what is the size and how many do they supply?	1 - 95 gallon	1 - 95 or 65 gallon	1 - 95 gallon
Is there a fee to rent the cart(s)	Yes, \$4.34 per month	No, \$2.00 per month for extra	Yes \$1.50 per month
Is there a replacement fee?			
Recycling			
What kind of materials are collected in the recycling service?	Paper, glass bottles, tin, aluminum & plastic	Magazines, junk mail, office paper, chipboard, cardboard, metal, glass, plastic #1-7	Paper, glass bottles, tin, aluminum & plastic
How often is recycling picked up by the waste hauler?	4 x per month	4 x per month	4 x per month
Are recycling bins provided to customers?	Yes	Yes	Yes
If yes, is there a fee for the bins?	First is free, additional is \$6.00	No fee	No fee
Replacement Fee	\$6.00		
Yard waste			

McHenry County Council of Governments Waste Hauler Survey			
Updated March 2010			
	Lake in the Hills	Lakewood	Marengo
Do customers need to purchase a tag or sticker for yard waste removal?	No	Yes, after 4 free bags	Yes
In what months will the waste hauler remove yard waste?	April - Nov. 30th	April - December	Any month
Leaf Removal			
Who removes leaves in the municipalities?	Waste Hauler	Waste Hauler	Waste Hauler
How are they removed?	Brown Kraft bags have to be purchased by customer or leaves may be placed in 34 gallon garbage container w/ sticker.	Brown Kraft bags have to be purchased by customer	Brown Kraft bags have to be purchased by customer or leaves may be deposited in the street and vacuumed
When is leaf removal conducted?	April 1 - Nov. 30th	October - December	Vacuuming starts mid October and lasts for 8 weeks
White goods removal(refrigerators, stoves, washing machines etc..)			
Is there a fee?	Yes, varied cost	Yes, \$40.00 fee	No

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Updated March 2010			
	Lake in the Hills	Lakewood	Marengo
How do customers arrange for white goods removal?	Contact Allied Waste	Contact MDC directly	
Special Waste Removal Events			
Does the waste hauler provide special pick-ups (for example spring or fall for a larger quantity of items such as small furniture, etc...)	No	No	
Bulk Items	Bulk item services is part of the basic pickup services for discarding of furniture.		

McHenry County Council of Governments			
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Updated March 2010			
	McCullom Lake	Spring Grove	Prairie Grove
Does your Municipality contract for waste hauler services?	Yes	Yes	Yes
If Yes, which company provides such services:	Marengo Disposal Company	Groot	Groot
To whom does the waste hauler provide services?	Residential & Commercial	Residential	Residential
How much does the waste hauler charge for services?	\$24.00 per month or \$1.85 per tag/sticker	\$18.25 per month	\$15.25 per month or \$2.50 per tag/sticker
Commercial Rates		N/A	N/A
How would you rate your level of satisfaction with the waste hauler?	Very Satisfied with services	Very satisfied w/ service	Very satisfied w/ services
Waste Removal Services			
How often does the waste pick up garbage?	1 x per week	1 x per week	1 x per week
What kind of program does the waste hauler operate?	Unlimited number of refuse cans and bags at each pick-up	Unlimited number of refuse cans and bags at each pick up customers use cart supplied by the waste hauler	Unlimited number of refuse cans and bags at each pick up

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Updated March 2010			
	McCullom Lake	Spring Grove	Prairie Grove
If the waste hauler provides cart(s) to customers, what is the size and how many do they supply?		1 - 95 gallon	1 - 95 gallon
Is there a fee to rent the cart(s)	Yes, \$5.00 per month	No fee	\$1.83 per month
Is there a replacement fee?			
Recycling			
What kind of materials are collected in the recycling service?	Paper, glass bottles, tin, aluminum & plastic	Paper, Plastic, Metal Glass, full list at www.groot.com	Paper, Plastic, Metal Glass, full list at www.groot.com
How often is recycling picked up by the waste hauler?	4 x per month	4 x per month	4 x per month
Are recycling bins provided to customers?	Yes	Yes	Yes
If yes, is there a fee for the bins?	No fee	No fee	Included in standard refuse fee
Replacement Fee		No fee	No fee
Yard waste			

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Updated March 2010			
	McCullom Lake	Spring Grove	Prairie Grove
Do customers need to purchase a tag or sticker for yard waste removal?	Yes	Yes,. Residence can purchase a seasonal yard waste subscription for \$160. There is a 4 bag/can per week limit, except for April 1st-15th & Oct. 15th - Nov. 30th subscribers are allowed 6 bags per week.	Yes
In what months will the waste hauler remove yard waste?	April - November	April - November	April 1 - November
Leaf Removal			
Who removes leaves in the municipalities?	Waste Hauler	Is combined with yard waste	Waste Hauler
How are they removed?	Brown Kraft bags have to be purchased by customer or leaves may be deposited in the street and vacuumed		Bags or stickers have to be purchased by customers
When is leaf removal conducted?	Twice in the fall		April 1st - November
White goods removal(refrigerators, stoves, washing machines etc..)			
Is there a fee?	Yes	Yes, \$35.00 fee	Yes, depends on item

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Updated March 2010			
	McCullom Lake	Spring Grove	Prairie Grove
How do customers arrange for white goods removal?	Contact MDC directly	Call Groot in advanced	Special pick up call
Special Waste Removal Events			
Does the waste hauler provide special pick-ups (for example spring or fall for a larger quantity of items such as small furniture, etc...)	No	No special removal events	One time per year, all misc. waste placed in (2) 20 yard dumpsters at V.H. for 1 week
Bulk Items			

McHenry County Council of Governments		
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Updated March 2010		
	Richmond	Union
Does your Municipality contract for waste hauler services?	Yes	Yes
If Yes, which company provides such services:	Violia	MDC
To whom does the waste hauler provide services?	Residential	Residential & Commercial
How much does the waste hauler charge for services?	\$14.55 per month or \$3.00 per tag/sticker	\$21.87 per month or \$3.25 per tag/sticker
Commercial Rates	N/A	
How would you rate your level of satisfaction with the waste hauler?	Satisfied w/ services	Very unsatisfied with services
Waste Removal Services		
How often does the waste pick up garbage?	1 x per week	1 x per week
What kind of program does the waste hauler operate?	Customers use a cart supplied by the waste hauler for each pick up	Unlimited number of refuse cans and bags at each pick up

McHenry County Council of Governments		
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Updated March 2010		
	Richmond	Union
If the waste hauler provides cart(s) to customers, what is the size and how many do they supply?	1 - 95 gallon	
Is there a fee to rent the cart(s)	No fee	
Is there a replacement fee?	\$25.00 replacement fee	
Recycling		
What kind of materials are collected in the recycling service?	Newspaper, mixed paper, cardboard, green, blue, brown glass jars, plastic #1-7, aluminum, tin, metal	Paper, Plastic, Metal Glass
How often is recycling picked up by the waste hauler?	2 x per month	4 x per month
Are recycling bins provided to customers?	Yes	No
If yes, is there a fee for the bins?	No fee	
Replacement Fee	\$25 replacement fee	
Yard waste		

McHenry County Council of Governments		
Waste Hauler Survey		
Updated March 2010		
	Richmond	Union
Do customers need to purchase a tag or sticker for yard waste removal?	Yes	
In what months will the waste hauler remove yard waste?	April 1 - November	April 1 - November
Leaf Removal		
Who removes leaves in the municipalities?	Waste Hauler	Waste Hauler
How are they removed?	Bags or stickers have to be purchased by customers or leaves are deposited in the street and vacuumed	The leaves are deposited in the street and vacuumed
When is leaf removal conducted?	4 x in fall & 1 x in spring	April, Nov. & Dec.
White goods removal(refrigerators, stoves, washing machines etc..)		
Is there a fee?	Yes, one item is free	Yes, one item is free

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Updated March 2010		
	Richmond	Union
How do customers arrange for white goods removal?	Call waste hauler directly	Call waste hauler directly
Special Waste Removal Events		
Does the waste hauler provide special pick-ups (for example spring or fall for a larger quantity of items such as small furniture, etc...)	Yes, \$10 per cubic yard	Yes, \$10 per cubic yard
Bulk Items		